



KONICA MINOLTA

ENTERPRISE CONTENT
MANAGEMENT



الملاك للحلول والتكنولوجيا المكتبية
AL MULLA OFFICE AUTOMATION SOLUTIONS

إبداع > أمان > فعالية > منذ 1980
INNOVATIVE > SECURE > EFFICIENT > SINCE 1980

We've Got You Covered with Solutions to Improve Your Workflow.

insurance

Accelerate. Whether you're processing claims, handling customer service, or dealing with accounting issues, time is of the essence in the insurance industry. Policyholders are demanding faster answers to their questions; faster quotes for rates; faster claim resolution, and more. How long does it take you to process a claim? Are you challenged with time delays because workflow is inefficient? Can you manage branch office to home office communications with fingertip access to customer data without wasting time? Are you drowning in enormous amounts of paper files?

Konica Minolta's comprehensive Enterprise Content Management (ECM) solutions provides the answers you need, seamlessly integrating your existing systems, from electronic claims processing to business process management and beyond, into one cost-effective, time saving, enterprise-wide process that will help your company be efficient, mitigate risk—and make the customer happy.



Giving Shape to Ideas

Automate.

Konica Minolta's top-ranked Enterprise Content Management solutions enable you to speed up processing by leveraging the power of technology to automate your business processes. Helping you process insurance claims quickly. Deliver statements on time. Respond to policyholders. Even adapt to changing compliance requirements to ensure that you avoid the risk of being out of compliance.

We know the faster you process a claim, the lower your costs—and the happier your customers will be. Your insurance teams must process enormous amounts of information. Claim reports. Documents. Emails. And so much more that slow them down, create delays and inaccuracies.

With Konica Minolta ECM solutions, you can join the ranks of other insurance companies who have moved to a fully-automated process for claims processing—reducing the time and cost, improving efficiencies, ensuring regulatory compliance and more. The result? Streamlined processes that improve productivity, accuracy, time and money claim, after claim.



Konica Minolta ECM solutions combines integrated document management workflow, business process management and records management into one-time saving application.

ECM Insurance Customers Have Experienced Considerable Improved Business Outcomes:

- Reduced the effort to issue policies by 40%
- Reduced claims administration by over 2,000 hours per month
- Reduced print, copy and handling costs by 50%
- Achieve 97% score in customer satisfaction in claim offices

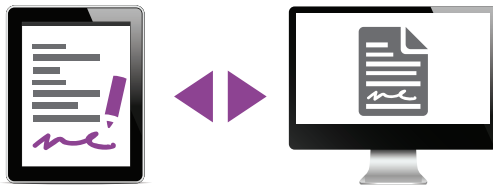


Konica Minolta ECM solutions can help improve service levels, reduce expenses, improve quality and manage compliance with:

- Email Integrations
- Fax Integrations
- Mailroom Scanning
- MFP/Remote Scanning
- XML Import
- File/Report Import
- Automated Classifications
- Barcode Recognition
- Document Separation
- Intelligent Folders
- eForms
- Work Automation
- Web/Portal Access
- Mobile Access/Capture
- Revision Control
- Records Management
- Retention Policies



From the office or by mobile,
strategically manage your
business process.



Increase Productivity by Simplifying Storage and Retrieval of Information Across Multiple Data Sources

The amount of documentation in the insurance industry is overwhelming. In fact, few industries rival it. Konica Minolta ECM solutions not only take paper out of the process, but also capture data from any electronic document and communication channel. Claim forms can be identified and classified—then imported directly into core applications, eliminating costly data entry, improving process quality and reducing processing time.

In fact, all your information will be located in one, secure central database. Your claims team won't lose any time hunting for documents. Cross-referencing is more efficient. And all files are instantly accessible, so you can quickly search and find what you need. Once again, speeding up processes and improving your customer service.

Konica Minolta ECM solutions can even ensure tasks are completed in a timely manner, with reminders, timers, notifications and other communications. You'll have a consistent, controlled process that frees your staff from tedious tasks and allows them to focus on attracting new customers and better serving existing ones.

All the while, Konica Minolta ECM solutions integrate with your existing systems, guaranteeing a seamless and cohesive workflow.

Expedite Claims Processing and Increase Accuracy

By providing immediate access to documents and information surrounding a claim, Konica Minolta ECM solutions helps you process claims and handle exceptions quickly. It even helps you identify missing required information. Here's how it works:

- **Foldering:** Segregates documents into logical order based on viewers' needs. It dynamically creates folder views by claimant, client, etc.
- **Integration:** Allows you to access documents directly from line-of-business applications. You'll have the ability to validate data in core systems and pull data to update metadata in ECM system (external autofill)
- **Workflow:** Increases productivity with parallel processing, prioritizing work items, managing follow-up requests, tracking missing documents, automating manual repetitive tasks, and more. You'll be able to manage tasks at the case level throughout the claims process
- **Document Creation:** Allows for automated or ad hoc generation of correspondence based upon business rules
- **Outlook Integration:** Import emails and attachments directly into the claim file, monitor centralized email address and automatically ingest email, automatic notifications from workflow
- **Packaging:** Combines multiple file formats into a single document, order documents based on business rules, convert to PDF, and distribute

Improve the Quality and Timing of New Business Processing

Konica Minolta ECM solutions automate the capture of applications from the point of receipt, regardless of file format or origination, to improve the quality and timing of the new business process. By providing accelerated receipt of information, increased positive cash flow and improved service level agreements, Konica Minolta ECM solutions help your company realize immediate results, with some insurers reducing new business processing times from seven days to one day or less.

benefits

Konica Minolta ECM Solutions Benefits:

Implement Cloud-Based Solutions:

- Capture data in any form, from scanned paper documents, faxes, print streams, application files, web content, multi-media files, emails and industry standard files
- Provide remote and web-based access to authorized employees and IT administrators
- Use mobile devices and tablets versus paper to capture electronic signatures, communicate underwriting and claims information, minimizing paper from the start
- Reduces claims processing time with immediate access to information

Reduce Cost of Routine Workflows:

- Eliminate manual, costly processes from your operation
- Brings information together from multiple sources to give underwriters the tools they need to most effectively manage risk
- Help your accounting/finance departments fulfill information requests quickly and accurately
- Integrates with claim handling systems such as Guidewire, Accenture and homegrown systems

Maintain Security Compliance:

- Facilitates compliance with evolving regulations
- Safeguard confidentiality by limiting what users can see, access and manage
- Automatically manage document retention
- Increases visibility, audit ability and adherence to internal controls



Capture



Process



Access



Integrate



Measure



Store

Partnership.

Konica Minolta can help give shape to your ideas and partner with you to achieve your corporate objectives. Contact us to realize opportunities in:

Information Management

Enterprise Content Management (ECM)
Document Management
Automated Workflow Solutions
Business Process Automation
Security and Compliance
Mobility

IT Services

Application Services
Cloud Services
IT Security
Managed IT Services
IT Consulting & Projects

Technology

Office Multifunction Business Solutions
Commercial and Production Printers
3D Printers
Wide Format Printers
Laptops, Desktops and Computer Hardware
Servers and Networking Equipment
Managed Print Services (MPS)
Facilities Management



KONICA MINOLTA

Konica Minolta Business Solutions Middle East DMCC
Jumeirah Lake Towers, Dubai, UAE
Tel. No. +971 4 880 8388
P.O. Box 338322

For further information, please visit our website:
www.konicaminolta.com/me

For more information about our products and services please contact us today:

Al Mulla Office Automation Solutions, Omar Ben Al-Khattab St, Sharq, Kuwait City
Phone: (+965) 22061600 • Fax: (+965) 2245 3977 • Email: oas@almullagroup.com

إحدى شركات مجموعة المال
A MEMBER OF AL MULLA GROUP

AL MULLA INTERNATIONAL GENERAL TRADING FURNITURE & EQUIPMENT CO. W.L.L.

Please LIKE, SHARE & FOLLOW us: [in](https://www.linkedin.com/company/AlMullaOAS) / company / [AlMullaOAS](https://www.facebook.com/AlMullaOAS) [f](https://www.facebook.com/AlMullaOAS) / [AlMullaOAS](https://www.facebook.com/AlMullaOAS) [ig](https://www.instagram.com/AlMullaOAS) / [AlMullaOAS](https://www.instagram.com/AlMullaOAS) [yt](https://www.youtube.com/AlMullaOAS) / [AlMullaOAS](https://www.youtube.com/AlMullaOAS)

1880088
SUNDAY THRU THURSDAY 8:00 AM - 4:00 PM

www.AlMullaOAS.com

ISO-9001 2015 Certified Company